

Easterling, Deborah

From: Ed Koehne <[REDACTED]@[REDACTED].com>
Sent: Thursday, March 12, 2020 6:52 AM
To: PSC_Contact
Subject: [External] Docket # 2019-281-S

I will comply and preregister tomorrow (3/13/20). However, I am protesting this methodology of presenting testimony as I do not believe it gives the public enough opportunity to respond and gives PUI all the advantages. If I am not mistaken the PSC has a fiduciary responsibility to the public sector not PUI!!!

I am getting more upset! In my opinion the PUI town hall meetings were a joke. The powerpoint presentation (hard to see, lighting was terrible) given by PUI contains many erroneous and misleading statements and we the public had no time to digest the flawed presentation. We were shoved in and out of the packed too small room like cattle. Answers from PUI were generic and vague. I have since had time to research their presentation material and have found several very troubling statements as well as omissions which are pertinent to their rate increase request. Their presentation of data was clearly biased in their favor!!!

What verification process will be in place to assure that PUI does not stack the phone deck with their people. This phone conversation is denying me the right to present data (graphs and charts) to counter the stacked data (graphs and charts) that PUI had the opportunity to present. Again, giving the advantage to PUI!!! Not very fair and balanced!!!! Verbally communicating data is very difficult at best. It is impossible in 3 minutes without a visual aid. Again, the PSC appears to be denying me that right!!! Do facts and truth even matter?

I know the coronavirus is serious and understand taking precautions. However this is very serious also and since your fiduciary responsibility is supposed to be to us why not postpone and reschedule at a later date when we can have a level playing field? Facts should matter and 3 minutes on a phone doesn't allow enough time to present graphical data to compare against their (PUI) presented data.

I appreciate your time and look forward to hearing back from you concerning this very real concern!

Respectfully,
 Ed Koehne

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